

# PRIVACY POLICY

## INTRODUCTION

36ONE Asset Management ('36ONE') is committed to keeping your personally identifiable and financial information confidential and secure. Through our website, we strive to provide important and up to date information regarding our products and services. This includes information about our products including Unit Trusts, Hedge Funds, Foreign CIS and how to contact us. This website privacy statement explains how we collect and use information you provide through your interaction with the 36ONE website.

## SITE USAGE AND COOKIES POLICY

When you visit our website, we may collect and store information about your visit on an anonymous, aggregate basis and use it for internal review purposes only.

Please refer to our Cookie Policy for more information.

## SECURITY

36ONE is committed to being at the forefront of information security to protect the privacy and confidentiality of your personal information. We take every reasonable step to protect your personal information, including the use of encryption technology. We can, however, not guarantee the security of any information you transmit to us electronically and therefore when you do so, you do so at your own risk. We implement strict security standards and procedures in order to help prevent unauthorised access to your personal information. Only authorised employees or agents will have access to your information, and all of our employees, service providers and marketing partners are held to stringent standards of privacy and security and are bound by confidentiality agreements.

## LINKS TO OTHER WEBSITES

Our website contains links to other websites, for your convenience, and to help you obtain additional information about a product, service or topic. We are not responsible for the data collection practices, security and privacy practices or content of any third-party website link. We invite you to review the terms of the individual privacy policies of any third-party website you visit. Access to Social Media portals through our website is offered for client convenience. No personal information is collected or stored by 36ONE when those portals are used.

## INFORMATION ACCURACY COLLECTED ONLINE

All the information filled when visiting our website should be accurate, complete and up to date as is necessary for its purpose of use. If you believe that our records contain inaccurate, incomplete or outdated information about you, please contact us on +27 10 501 0250.

## MARKETING COMMUNICATIONS

You may want to discontinue receiving information from 36ONE. Whilst this may mean that you will not receive product or service information that may interest you, we respect your wishes not to receive direct marketing communications. Please email us at [support@36one.co.za](mailto:support@36one.co.za) and specify that you would like to be removed from the email database. You will also be provided with an "unsubscribe" link in any email marketing communications we may send you, should you choose to remain on our database for marketing purposes.

## **CHANGES TO THIS WEBSITE PRIVACY POLICY**

36ONE reserves the right to amend this Website Privacy Policy as needed to reflect legal and regulatory changes, technological advancements, or changes 36ONE practices.

## **HOW TO CONTACT US ABOUT THIS WEBSITE PRIVACY POLICY**

If you have any questions about our website or this privacy policy, please contact us by phone: +27 10 501 0250 or by e-mail: [support@36one.co.za](mailto:support@36one.co.za)